

A FAMILY BUSINESS YOU CAN TRUST **DELIVERING OUTSTANDING SERVICE**

Your one-stop business partner for all technology solutions in IT, Telecoms and Managed Print.





THE SOLUTION IS NOW iNREACH

Founded in September 1998, we are proud to celebrate 25 years in business – a quarter of a century of unwavering commitment to innovation, excellence, and partnership.

Our dedicated, professional experts can assist with everything from auditing and planning to implementation and support of your next technology project. We will provide you with the solution you need and a better, more cost effective solution than you currently have.

Our commitment to excellence has driven us to continuously expand our portfolio, offering services ranging from Managed IT Support, Hosted and Mobile Business Telecommunications to Document Management Solutions.

WHY CHOOSE iNREACH?

- NATIONWIDE
COVERAGE
- DATA DRIVEN
SOLUTIONS
- PROACTIVE
SUPPORT
- SOLUTIONS THAT
EVOLVE WITH YOU

iNREACH IT

iNREACH IT is an independent technology partner providing IT Support services. Whether it's project-driven, response to a critical issue, simple query or guidance and advice. We have the skills and resources available for you.

iNREACH COMMS

iNREACH Comms are an impartial provider of business telecoms solutions, offering a platform neutral perspective in the increasingly complex world of telecommunications.

iNREACH PRINT

Redefine your document management with our simple, effective workflow solutions. iNREACH Print independently supply and service the best multifunctional print and document hardware and software workflow solutions from the world's best manufacturers.

iNREACH AUDIO VISUAL

At iNREACH, we are specialists in business Audio Visual (AV) solutions. AV includes everything your business needs for your video conferencing needs and beyond.

YOUR IT SUPPORT SOLUTIONS ARE NOW iNREACH

Fully managed IT support solutions, tailored to your business needs

SPECIALISTS IN IT SUPPORT SERVICES

iNREACH IT is an independent technology partner, providing professional IT services across the UK. Whether it's project-driven, response to a critical issue, simple query or guidance and advice, we have the skills and resources available for you.

We help companies by supporting their users and infrastructure. iNREACH IT are here to be responsible for all aspects of your businesses technology, support, hardware procurement, cloud service, security, digital transformation, business process automation and more.

OUR IT SUPPORT SERVICES:

- ✓ IT help desk & support services
- ✓ Cyber security
- ✓ Cloud migration
- ✓ Disaster recovery
- ✓ IT application procurement support
- ✓ Project management
- ✓ Completely independent advice
- ✓ Monitoring and alerting
- ✓ Multiple tier 4 data centres
- ✓ Out of hours support

IT SUPPORT LEVELS

1 PHONE & REMOTE SUPPORT

Access, control, and troubleshoot your devices from anywhere. With phone and remote IT support, you can get help with issues such as:

- Installing and updating software
- Managing office 365
- Setting up email, printer, and Wi-Fi
- Configuring and monitoring devices
- Resolving hardware and network problems
- Accessing company or school files

2 FULL MANAGED SERVICE

Comprehensive and proactive management of IT infrastructure and systems. Some of the common IT Managed services include:

- Cloud computing and hosting
- Backup and disaster recovery
- Network and server management
- Cybersecurity and compliance
- VoIP and unified communications
- Software/hardware procurement and installation

3 HYBRID SUPPORT

Hybrid IT allows you to use the best of both worlds; you can leverage the scalability, flexibility, and cost-effectiveness of the cloud, while maintaining control, security, and performance of your on-premises systems. Some of the common use cases for hybrid IT are:

- Running applications that have high performance or compliance requirements on-premises, and using the cloud for backup, disaster recovery, or testing
- Moving legacy applications or data to the cloud gradually, without disrupting the existing workflows or systems
- Integrating different cloud services or platforms with your on-premises infrastructure, to access new capabilities or opportunities
- Delivery of one-off projects
- Schedule professional service

iNREACH IT SERVICE MANAGEMENT PROCESS

Scan the QR code to view our workflow process



YOUR BUSINESS TELECOMS SOLUTIONS ARE NOW iNREACH

Experts in cloud-based phone systems

SPECIALISTS IN BUSINESS TELECOM SERVICES

iNREACH Comms are an impartial provider of business telecoms solutions, offering a platform-neutral perspective in the increasingly complex world of telecommunications.

iNREACH are a provider for all aspects of business telecoms solutions. Whether your business requires a new, cloud based hosted communications solution, business mobile packages and solutions, mobile internet services or telephone and data calling services then iNREACH have a solution for you. Our experienced team will be able to guide you by building the most suitable package for your business telecoms requirements.

OUR COMMS SUPPORT SERVICES:

- ✓ Hosted communications
- ✓ Business mobiles
- ✓ Broadband
- ✓ Fixed lines
- ✓ Scalability and flexibility
- ✓ User-friendly interface
- ✓ Multi-factor authentication
- ✓ Hosted at multiple tier 4 data centres



THE FUTURE OF CLOUD COMMUNICATION

iNTALK is a cloud-based communication system from iNREACH, specifically built for business. With iNTALK you can manage your entire communications infrastructure in a flexible cost-effective package.

WHY CHOOSE iNTALK?

Unlock the benefits that a cloud-based telephony solution has to offer.



SCALABLE FOR ALL
BUSINESS SIZES



USER-FRIENDLY
INTERFACE



MULTI FACTOR
AUTHENTICATION



HOSTED AT MULTIPLE
TIER 4 DATA CENTRES

ISDN/PSTN phone lines are being switched off from April 2025.

If you're ready to streamline your communications with a future proof cloud-based system built for business, call us on 0330 053 8180.



Scan to find out more

YOUR MANAGED PRINT SOLUTIONS ARE NOW iNREACH

Redefine your document management with our simple, effective workflow solutions.

SPECIALISTS IN MANAGED PRINT SERVICES

iNREACH Print independently supply and service the best multifunctional print and document hardware and software workflow solutions from the world's best manufacturers.

The manufacturers are consistently pushing the boundaries of imaging technology, and together, we've harnessed this innovation to offer our clients solutions that elevate their businesses. These collaborations have not only allowed us to stay ahead in a rapidly evolving industry but also enable us to provide our clients with the best-in-class services and products.

OUR FULLY MANAGED PRINT SERVICES:

- ✓ Fastest callout response times in the UK
- ✓ Network of 400 engineers across the UK
- ✓ Automatic toner replenishment and parts replacement
- ✓ Simple monthly billing and reporting
- ✓ Hot-swap - if a machine can't be fixed onsite, we replace it like for like
- ✓ Out of hours support
- ✓ 24/7 monitoring of machines

CLOUD BASED SOFTWARE

Advanced secure print and scanning solutions allow businesses to manage the entirety of their print functionality and requirements through the cloud.

Simple, scalable and modular cloud-based solutions make it easy to quickly adapt your plan.

WHY USE CLOUD BASED DOCUMENT MANAGEMENT?

Flexibility – easily print and scan from any device.

Increase productivity – ease of use and integration into your existing printing equipment, enable you to work faster and smarter.

Restrict Device Access – you can give or restrict device access based on users or location.

Reduce Printing Costs – track printing costs either by device or by user.

Integrate Multiple Devices – integrate into a multitude of different devices, makes and models.

Scalable – designed for all business types and sizes.

If you're considering using iNREACH Print for your company, but want more information, contact the team today or find out more by scanning the QR code.



Scan to find out more

YOUR BUSINESS AUDIO VISUAL SOLUTIONS **ARE NOW iNREACH**

Fully installed and managed audio-visual solutions
for your business video conferencing requirements.

SPECIALISTS IN **BUSINESS AUDIO VISUAL SOLUTIONS AND SERVICES**

At iNREACH, we are specialists in business Audio Visual (AV) solutions. AV includes everything your business needs for your video conferencing needs and beyond.

The manufacturers are consistently pushing the boundaries of imaging technology, and together, we've harnessed this innovation to offer our clients solutions that elevate their businesses. These collaborations have not only allowed us to stay ahead in a rapidly evolving industry but also enable us to provide our clients with the best-in-class services and products.

OUR AUDIO VISUAL BUSINESS **SERVICES:**

- ✓ Business Video Conferencing
- ✓ Audio Visual Equipment
- ✓ Hybrid/Remote Workplace Communication Solutions
- ✓ Digital Signage
- ✓ Audio Visual Support

PACKAGES THAT **SUIT YOU**

We also offer support packages to suit you and your organisation. We work with you to ensure we are providing you with the correct level of support and are on hand when you need us most.

With the technology available in the industry today, there is no excuse for poor-quality video conferencing within any industry. Our suppliers provide us with only the most up-to-date and modern technologies, which means your video conferences run like clockwork.

WHY CHOOSE iNREACH FOR YOUR BUSINESS **AUDIO VISUAL SOLUTIONS**

Top of the Range Hardware – we have trusted partners who provide us with top-of-the-range hardware for us to supply to our clients.

Best Audio Visual Technology – we ensure that the technology involved is up-to-date and fully supported.

Installation and Support – we fully install all elements of your AV solutions so you know you have the right set-up.

Extended Warranties – we offer standard and extended warranties, so you are covered if something goes wrong.

Work With Experts – we have an expert team who can provide you with recommendations and advice on all the products we offer.

Packages That Suit You – we build a support package that fits your organisation so you aren't paying for services you don't require.

When it comes to AV technology for businesses, now is the time to invest. Contact the team today or find out more by scanning the QR code.



Scan to find out more

SUPPORTING YOUR SUSTAINABILITY GOALS

iNREACH have partnered with Treeapp to help towards sustainability goals for us and our clients.

HOW TO CHANGE YOUR SUPPLIER TO iNREACH

Ready to make the switch to iNREACH? Here's how easy it can be:

1.

Arrange a meeting with one of our team

2.

We'll prepare a cost comparison to meet your business needs

3.

We remove old equipment, install new solutions and provide training

4.

Quarterly reports and six-monthly reviews mean your fleet is managed efficiently

CONTACT US TO **BOOK AN AUDIT**

Call: 0330 053 8180

Email: enquiries@inreachgroup.co.uk

SUPPORTING THE ENVIRONMENT 1 TREE AT A TIME

In order to help offset your paper use over the life of your contract, we plant trees across the UK and the rest of the world, reforesting trees in the places where paper production occurs.

We are committed to plant trees for every solution supplied.

1 regular 40ft tall tree = 8,350 A4 pages (or approximately 37.2kg of paper).

109kg of Carbon is absorbed per tree per year.



Scan to find out how many trees we have planted

WHAT IS **TREEAPP?**

The primary objective of Treeapp is to enhance our planet by planting millions of trees daily, as deforestation remains a significant threat to our environment. To support this crucial mission, we have joined forces with Treeapp. Planting more trees not only results in the growth of more life but also increases job opportunities for locals within various communities.

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Canon

IMAGEPRESS V1350

iNREACH
GROUP

iNTALK

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