

# A FAMILY BUSINESS YOU CAN TRUST **DELIVERING OUTSTANDING SERVICE**

Your one-stop business partner for all technology  
solutions in IT, Telecoms and Managed Print.







## THE SOLUTION IS NOW **iNREACH**

**Founded in September 1998, we are proud to celebrate 25 years in business – a quarter of a century of unwavering commitment to innovation, excellence, and partnership.**

Our dedicated, professional experts can assist with everything from auditing and planning to implementation and support of your next technology project. We will provide you with the solution you need and a better, more cost effective solution than you currently have.

Our commitment to excellence has driven us to continuously expand our portfolio, offering services ranging from Managed IT Support, Hosted and Mobile Business Telecommunications to Document Management Solutions.

## WHY CHOOSE **iNREACH**?

**NATIONWIDE  
COVERAGE**

**DATA DRIVEN  
SOLUTIONS**

**PROACTIVE  
SUPPORT**

**SOLUTIONS THAT  
EVOLVE WITH YOU**

### **iNREACH** IT

iNREACH IT is an independent technology partner providing IT Support services. Whether it's project-driven, response to a critical issue, simple query or guidance and advice. We have the skills and resources available for you.

### **iNREACH** COMMS

iNREACH Comms are an impartial provider of business telecoms solutions, offering a platform neutral perspective in the increasingly complex world of telecommunications.

### **iNREACH** PRINT

Redefine your document management with our simple, effective workflow solutions. iNREACH Print independently supply and service the best multifunctional print and document hardware and software workflow solutions from the world's best manufacturers.



## YOUR IT SUPPORT SOLUTIONS ARE NOW iNREACH

Fully managed IT support solutions, tailored to your business needs

### SPECIALISTS IN IT SUPPORT SERVICES

iNREACH IT is an independent technology partner, providing professional IT services across the UK. Whether it's project-driven, response to a critical issue, simple query or guidance and advice, we have the skills and resources available for you.

We help companies by supporting their users and infrastructure. iNREACH IT are here to be responsible for all aspects of your businesses technology, support, hardware procurement, cloud service, security, digital transformation, business process automation and more.

### OUR IT SUPPORT SERVICES:

- ✓ IT help desk & support services
- ✓ Cyber security
- ✓ Cloud migration
- ✓ Disaster recovery
- ✓ IT application procurement support
- ✓ Project management
- ✓ Completely independent advice
- ✓ Monitoring and alerting
- ✓ Multiple tier 4 data centres
- ✓ Out of hours support

### IT SUPPORT LEVELS

#### 1 PHONE & REMOTE SUPPORT

Access, control, and troubleshoot your devices from anywhere. With phone and remote IT support, you can get help with issues such as:

- Installing and updating software
- Managing office 365
- Setting up email, printer, and Wi-Fi
- Configuring and monitoring devices
- Resolving hardware and network problems
- Accessing company or school files

#### 2 FULL MANAGED SERVICE

Comprehensive and proactive management of IT infrastructure and systems. Some of the common IT Managed services include:

- Cloud computing and hosting
- Backup and disaster recovery
- Network and server management
- Cybersecurity and compliance
- VoIP and unified communications
- Software/hardware procurement and installation

#### 3 HYBRID SUPPORT

Hybrid IT allows you to use the best of both worlds; you can leverage the scalability, flexibility, and cost-effectiveness of the cloud, while maintaining control, security, and performance of your on-premises systems. Some of the common use cases for hybrid IT are:

- Running applications that have high performance or compliance requirements on-premises, and using the cloud for backup, disaster recovery, or testing
- Moving legacy applications or data to the cloud gradually, without disrupting the existing workflows or systems
- Integrating different cloud services or platforms with your on-premises infrastructure, to access new capabilities or opportunities
- Delivery of one-off projects
- Schedule professional service

### iNREACH IT SERVICE MANAGEMENT PROCESS

Scan the QR code to view our workflow process





## YOUR BUSINESS TELECOMS SOLUTIONS ARE NOW iNREACH

Experts in cloud-based phone systems

### SPECIALISTS IN BUSINESS TELECOM SERVICES

iNREACH Comms are an impartial provider of business telecoms solutions, offering a platform-neutral perspective in the increasingly complex world of telecommunications.

iNREACH are a provider for all aspects of business telecoms solutions. Whether your business requires a new, cloud based hosted communications solution, business mobile packages and solutions, mobile internet services or telephone and data calling services then iNREACH have a solution for you. Our experienced team will be able to guide you by building the most suitable package for your business telecoms requirements.

### OUR COMMS SUPPORT SERVICES:

- ✓ Hosted communications
- ✓ Business mobiles
- ✓ Broadband
- ✓ Fixed lines
- ✓ Scalability and flexibility
- ✓ User-friendly interface
- ✓ Multi-factor authentication
- ✓ Hosted at multiple tier 4 data centres



### THE FUTURE OF CLOUD COMMUNICATION

iNTALK is a cloud-based communication system from iNREACH, specifically built for business. With iNTALK you can manage your entire communications infrastructure in a flexible cost-effective package.

### WHY CHOOSE iNTALK?

Unlock the benefits that a cloud-based telephony solution has to offer.



SCALABLE FOR ALL  
BUSINESS SIZES



USER-FRIENDLY  
INTERFACE



MULTI FACTOR  
AUTHENTICATION



HOSTED AT MULTIPLE  
TIER 4 DATA CENTRES

ISDN/PSTN phone lines are being switched off from April 2025.

If you're ready to streamline your communications with a future proof cloud-based system built for business, call us on 0330 053 8180.



Scan to find out more



## YOUR MANAGED PRINT SOLUTIONS ARE NOW iNREACH

Redefine your document management with our simple, effective workflow solutions.

### SPECIALISTS IN **MANAGED PRINT SERVICES**

iNREACH Print independently supply and service the best multifunctional print and document hardware and software workflow solutions from the world's best manufacturers.

The manufacturers are consistently pushing the boundaries of imaging technology, and together, we've harnessed this innovation to offer our clients solutions that elevate their businesses. These collaborations have not only allowed us to stay ahead in a rapidly evolving industry but also enable us to provide our clients with the best-in-class services and products.

### OUR FULLY MANAGED PRINT **SERVICES:**

- ✓ Fastest callout response times in the UK
- ✓ Network of 400 engineers across the UK
- ✓ Automatic toner replenishment and parts replacement
- ✓ Simple monthly billing and reporting
- ✓ Hot-swap - if a machine can't be fixed onsite, we replace it like for like
- ✓ Out of hours support
- ✓ 24/7 monitoring of machines

### CLOUD BASED **SOFTWARE**

Advanced secure print and scanning solutions allow businesses to manage the entirety of their print functionality and requirements through the cloud.

Simple, scalable and modular cloud-based solutions make it easy to quickly adapt your plan.

### WHY USE **CLOUD BASED DOCUMENT MANAGEMENT?**

**Flexibility** – easily print and scan from any device.

**Reduce Printing Costs** – track printing costs either by device or by user.

**Increase productivity** – ease of use and integration into your existing printing equipment, enable you to work faster and smarter.

**Integrate Multiple Devices** – integrate into a multitude of different devices, makes and models.

**Restrict Device Access** – you can give or restrict device access based on users or location.

**Scalable** – designed for all business types and sizes.

If you're considering using iNREACH Print for your company, but want more information, contact the team today or find out more by scanning the QR code.



Scan to find out more

## SUPPORTING YOUR SUSTAINABILITY GOALS

iNREACH have partnered with Treeapp to help towards sustainability goals for us and our clients.

## HOW TO CHANGE YOUR SUPPLIER TO iNREACH

Ready to make the switch to iNREACH? Here's how easy it can be:

1.

Arrange a meeting  
with one of our team

2.

We'll prepare a cost  
comparison to meet  
your business needs

3.

We remove old  
equipment, install new  
solutions and provide  
training

4.

Quarterly reports and  
six-monthly reviews  
mean your fleet is  
managed efficiently

## CONTACT US TO **BOOK AN AUDIT**

Call: 0330 053 8180

Email: [enquiries@inreachgroup.co.uk](mailto:enquiries@inreachgroup.co.uk)

## SUPPORTING THE ENVIRONMENT 1 TREE AT A TIME

In order to help offset your paper use over the life of your contract, we plant trees across the UK and the rest of the world, reforesting trees in the places where paper production occurs.

We are committed to plant trees for every solution supplied.

1 regular 40ft tall tree = 8,350 A4 pages (or approximately 37.2kg of paper).

109kg of Carbon is absorbed per tree per year.



Scan to find out how many  
trees we have planted

## WHAT IS **TREEAPP**?

The primary objective of Treeapp is to enhance our planet by planting millions of trees daily, as deforestation remains a significant threat to our environment. To support this crucial mission, we have joined forces with Treeapp. Planting more trees not only results in the growth of more life but also increases job opportunities for locals within various communities.



**iNREACH**  
GROUP

**iNTALK**

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